

Toyota Service Advantage pricing represents the maximum amount payable for standard scheduled services and applies for the first three years or 60,000 kilometres of driving, whichever occurs first. It applies to the standard scheduled services as per 'maintenance for normal operating conditions' outlined in the Warranty and Service Handbook's service schedule. Service Plan eligibility excludes Government and Rental vehicles and certain other exclusions apply. Contact your Toyota Dealer for details of eligibility.

1. What is covered under Toyota Service Advantage?

Toyota Service Advantage covers all items specified under the standard 'Maintenance for Normal Operating Conditions' schedule detailed in the Warranty and Service Handbook, including parts, labour and fluids.

2. When does the Toyota Service Advantage Plan become effective?

From the original registration of warranty date recorded in the Warranty and Service Handbook.

3. Term of Coverage - Toyota Service Advantage.

Eligibility of your vehicle to participate in Toyota Service Advantage is deemed to have expired upon the first to occur of any of the following three conditions:

- a. The performance of allocated number of standard scheduled services for the nominated fixed price (as per above table).
- b. The expiry of 36 months from the original Warranty registration date.
- c. 60,000km being travelled.

Please note that Toyota Service Advantage services are subsidised.

For information on Servicing costs (outside of these standard scheduled services which will be dependent on your driving conditions) or after the Toyota Service Advantage period expires please consult your authorised Toyota Dealer.

4. When can a scheduled service be carried out?

Service intervals are for a given distance, or period of time (3 year / 60,000km, whichever occurs first). Even if you don't drive far enough to cover the distance between service intervals your Toyota should still be serviced according to the time period shown on the schedule. Under Toyota Service Advantage, for most owners the kilometres travelled will indicate when a service is due. Each scheduled service can be claimed within 5,000kms either side of the specified interval. If the distance you travel is low you should service according to the time intervals. A specified time interval service can be claimed 3 months either side of the specified time. Note: You cannot claim both a specified kilometres service and the corresponding time interval service separately.

5. Where can Toyota Service Advantage be carried out?

Only at authorised Toyota Dealers.

6. What is not covered under the Toyota Service Advantage?

Additional service / repair items which are not covered within the 'Maintenance for Normal Operating Conditions' standard scheduled services as outlined in the Warranty and Service Handbook, which include:

- Additional 'Maintenance for Severe Operating Conditions' scheduled service requirements.
- LPG additional maintenance items.
- Normal wear and tear items requiring additional maintenance (e.g. fuses, brake pads replacement, wiper blades, batteries, wheel alignment correction, tyres etc.).
- Air conditioner filter replacement.
- Additional fluids and additives not specified in the normal maintenance schedule.
- Accident damage to any body, chassis or driveline components.
- Adjustments not specified in the normal maintenance schedule.
- Additional maintenance and repairs recommended by your Toyota Dealer to suit your particular driving conditions.

7. Transfer of Toyota Service Advantage

Toyota Service Advantage cannot be transferred to any other vehicle and remains with the vehicle for the full duration outlined above, regardless of ownership.

8. Refunds

No refund is payable for any services under Toyota Service Advantage which are not claimed during the relevant time period/distance.

9. Exclusions

Government, Rental and Employee Family Vehicle Purchase (EFVP) vehicles are not eligible, and additional exclusions may apply. To understand applicability across the Toyota vehicle range, consult a Toyota Dealer.